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**Our Ref: FOI 7973**

**Date:** 3rd October 2019

Dear Sir/ Madam

**Re: Freedom of Information Request**

Further to your recent Freedom of Information request regarding IFR, Deaf & Mental Health Services, please see below our response to your request.

Request/ Response:

Please could you provide the following information for the four tax years between 2015/16 and 2018/19 in an Excel spreadsheet (no PDFs):

1. Do you fund talking therapies for deaf patients? Please answer, yes or no. **No**
2. A) How many individual funding requests (IFR) have you received regarding mental health treatment for British Sign Language users and separately, patients who are registered deaf? **One (1) in last 12 months.**  
C) For each of those groups, how many of the IFR requests were accepted and denied? **One (1) accepted and funded**  
D) For each request that was denied, what were the reason(s) why given at the independent panel? **N/A**
3. Which clinical provision(s) were requested on each IFR application form in connection to Q.2? **CBT**
4. For each IFR application in connection to Q2, please list the patients' ages at the time of submission; gender; and ethnicity. **Unable to state because there was only one request and providing this information makes them identifiable.**
5. Please could you list the name(s) of any organisation(s) patients were referred to for treatment? **Private organisation**
6. How many IFR applications, for all patients, were accepted and denied each year by your CCG? **As per question 2**
7. Which mental health services commissioned by your CCG are fully accessible to BSL users? Please give details. **North West Boroughs NHS Foundation Trust is our Mental Health provider. Staff can now work with the Deafness Resource Centre, St Helens. Procurement are working with them to be our first port of call for BSL and DA Languages as a backup. Prior to this staff could book BLS interpreters through Capita/an approved list of providers.**
8. Please provide a list of the 2018/19 IAPT providers managed under your CCG. **Lancashire Care NHS Foundation Trust is our IAPT provider and has been since November 2015.**

Should you require any further information or clarification regarding this response or do not feel that your request has been answered as you would expect, please contact us to discuss.

We also wish to take this opportunity to inform you that a formal complaints and internal review process is available, which will be managed by a FOI Appeals Officer.

This can be formally requested and must be done within a reasonable period of time (3 calendar months) from the date this response was issued.

Where you are not satisfied with the response to a request for information that falls within the Environmental Information Regulations, you should make a representation for a review to FOI Appeals Officer, [sthelensccg.foi@nhs.net](mailto:sthelensccg.foi@nhs.net) within 40 days of receipt of the response.

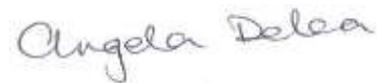
If you are not satisfied with our review under the Freedom of Information Act or the Environmental Information Regulations, you may apply directly to the Information Commissioners Office (ICO) for a review of your appeal decision. Generally, the ICO cannot make a decision unless you have exhausted our complaints procedure.

The ICO can be contacted at;

ICO, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF  
[www.ico.gov.uk](http://www.ico.gov.uk)

Should you need any further clarification or assistance, please do not hesitate to contact me quoting the above reference.

Yours sincerely,

A handwritten signature in cursive script that reads "Angela Delea".

**Angela Delea**  
**Associate Director – Corporate Governance**  
**NHS St Helens Clinical Commissioning Group**