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Email: [sthelensccg.foi@nhs.net](mailto:sthelensccg.foi@nhs.net)

**Our Ref: FOI 7815**

**Date:** 7<sup>th</sup> February 2019

Dear Sir/ Madam

**Re: Freedom of Information Request**

Further to your recent Freedom of Information request regarding Local Area Network (LAN) environment please see below our response to your request.

Request/ Response:

I would like to request the following information about the organisation's Local Area Network (LAN) environment. Please can you send me the organisation's Local Area Network (LAN) contract, which may include the following:

- Support and Maintenance- e.g. switches, router, software etc
  - Managed- If this includes services than just LAN.
1. Contract Type: Managed or Maintenance  
[Maintenance and Support](#)
  2. Existing Supplier: Who is the current supplier?  
[BTiNet](#)
  3. Annual Spend for each supplier: What is the annual average spending on the supplier above? If there is more than one supplier please split the annual averages spend for each supplier.  
[230k – support and maintenance](#)
  4. Number of Users: Please can you provide me with the number of users this contract covers. Approximate number of users will also be acceptable.  
[12000 approx](#)
  5. Number of Sites: The number of sites, where equipment is supported by each contract.  
[150](#)
  6. Hardware Brand: What is the hardware brand of the LAN equipment?  
[Cisco](#)
  7. Contract Description: Please provide me with a brief description of the overall contract.  
[Support in the event of a technical or hardware failure.](#)
  8. Contract Duration: What is the duration of the contract is and can you please also include any extensions this may include.  
[Five Years](#)

**Working in partnership with**



**and**



9. Contract Expiry Date: When does the contract expire?  
[March 2019](#)
10. Contract Review Date: When will the organisation is planning to review the contract?  
[Currently reviewing](#)
11. Responsible Officer: Contact details including name, job title, contact number and email address?  
[Robert Tinkler, Assistant Director of Informatics, 0151 676 5678](#)

**If the LAN maintenance is included in-house please include the following information:**

[N/A](#)

1. Hardware Brand: What is the hardware brand of the LAN equipment?
2. Number of Users: Please can you provide me with the number of users this contract covers. Approximate number of users will also be acceptable.
3. Number of Sites: Estimated/Actual number of sites the LAN covers.
4. Responsible Officer: Who within the organisation is responsible for LAN please provide me with contact details including name, job title, contact number and email address?

**If the contract is managed by a 3rd party e.g. Can you please provide me with: [N/A](#)**

1. Existing Supplier: Who is the current supplier?
2. Number of Users: Please can you provide me with the number of users this contract covers. Approximate number of users will also be acceptable.
3. Number of Sites: Estimated/Actual number of sites the LAN covers.
4. Contract Type: Managed, Maintenance, Installation, Software
5. Hardware Brand: What is the hardware brand of the LAN equipment?
6. Contract Description: Please provide me with a brief description of the overall contract.
7. Contract Duration: What is the duration of the contract is and can you please also include any extensions this may include.
8. Contract Expiry Date: When does the contract expire?
9. Contract Review Date: When will the organisation is planning to review the contract?
10. Responsible Officer: Who within the organisation is responsible for each of these contract(s) please provide me with contact details including name, job title, contact number and email address?

Should you require any further information or clarification regarding this response or do not feel that your request has been answered as you would expect, please contact us to discuss.

We also wish to take this opportunity to inform you that a formal complaints and internal review process is available, which will be managed by a FOI Appeals Officer.

This can be formally requested and must be done within a reasonable period of time (3 calendar months) from the date this response was issued.

Where you are not satisfied with the response to a request for information that falls within the Environmental Information Regulations, you should make a representation for a review to FOI Appeals Officer, [sthelensccg.foi@nhs.net](mailto:sthelensccg.foi@nhs.net) within 40 days of receipt of the response.

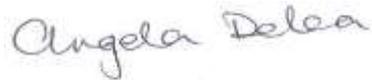
If you are not satisfied with our review under the Freedom of Information Act or the Environmental Information Regulations, you may apply directly to the Information Commissioners Office (ICO) for a review of your appeal decision. Generally, the ICO cannot make a decision unless you have exhausted our complaints procedure.

The ICO can be contacted at;

ICO, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF  
[www.ico.gov.uk](http://www.ico.gov.uk)

Should you need any further clarification or assistance, please do not hesitate to contact me quoting the above reference.

Yours sincerely,

A handwritten signature in cursive script that reads "Angela Delea".

**Angela Delea**  
**Associate Director – Corporate Governance**  
**NHS St Helens Clinical Commissioning Group**