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Email: sthelensccg.foi@nhs.net

Our Ref: FOI 7916

Date: 16th July 2019

Dear Sir/ Madam

Re: Freedom of Information Request

Further to your recent Freedom of Information request regarding Fast Track CHC, please see below our response to your request.

Request/ Response:

I am writing to request the following information about Fast Track Continuing Healthcare for the financial year 2018/19 in respect of the NHS St Helens CCG, under the Freedom of Information Act:

Question 1

What was the average time period in your CCG in days/ hours from the point at which a Fast Track CHC application is made to the care package being provided for the financial year 2018/19? [The data is not recorded to reflect this.](#)

Question 2

What was the average time period in days/ hours from the point at which a Fast Track CHC application is *approved* to the care package being provided for the financial year 2018/19? [The data is not recorded to reflect this.](#)

Question 3

During the financial year 2018/19, how many applications for fast track CHC did the CCG receive? [The CHC Team received a total of 507 fast track referrals.](#)

Question 4

During the financial year 2018/19, how many applications for fast track CHC were funded? [A total of 478 fast track referrals were funded by the CHC Team.](#)

Should you require any further information or clarification regarding this response or do not feel that your request has been answered as you would expect, please contact us to discuss.

We also wish to take this opportunity to inform you that a formal complaints and internal review process is available, which will be managed by a FOI Appeals Officer.

This can be formally requested and must be done within a reasonable period of time (3 calendar months) from the date this response was issued.

Where you are not satisfied with the response to a request for information that falls within the Environmental Information Regulations, you should make a representation for a review to FOI Appeals Officer, sthelensccg.foi@nhs.net within 40 days of receipt of the response.

If you are not satisfied with our review under the Freedom of Information Act or the Environmental Information Regulations, you may apply directly to the Information Commissioners Office (ICO) for a review of your appeal decision. Generally, the ICO cannot make a decision unless you have exhausted our complaints procedure.

The ICO can be contacted at;

ICO, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF
www.ico.gov.uk

Should you need any further clarification or assistance, please do not hesitate to contact me quoting the above reference.

Yours sincerely,

A handwritten signature in cursive script that reads "Angela Delea".

Angela Delea
Associate Director – Corporate Governance
NHS St Helens Clinical Commissioning Group